Child Support Recovery Unit



Purpose

The Child Support Recovery Unit assists custodial parents to receive court-ordered child support payments. Recoveries also reimburse taxpayers for the cost of public assistance (welfare).

Who Is Helped

Eligibility for services:

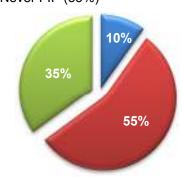
- All people who receive public cash assistance from the Family Investment Program (FIP). Recoveries reimburse government benefits.
- All people who pay a one-time fee (\$25) for help in recovering court-ordered support.

Number served:

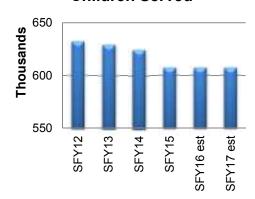
- In SFY15, CSRU served 606,961 parents and children on 172,432 cases. Of these:
 - o 10 percent receive FIP.
 - o 55 percent formerly received FIP.
 - 35 percent never received FIP. These people asked for the state's help in collecting child support and paid a onetime \$25 fee.
- Caseloads are projected to remain level through SFY17.
- During SFY15, in cases where support had been established or modified by CSRU, the median annual income of a custodial parent served by CSRU was \$14,544. For noncustodial parents served by CSRU, the median annual income was \$19,824.

Who Receives Child Support SFY15

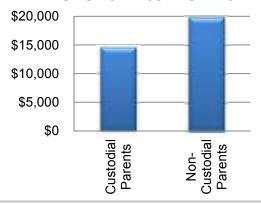
- Now Receiving FIP (10%)
- Former FIP (55%)
- Never FIP (35%)



Number of Parents and Children Served



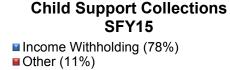
Median Annual Income for CSRU Families in SFY15

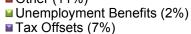


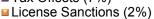
- ✓ In SFY15, \$19.3 million in collections went to state and federal governments to offset the cost of public assistance.
- ✓ 9 percent of custodial parents served by CSRU are male.

Services

- The CSRU helps parents establish paternity and support orders and enforces orders for support. Child support collections help families with children become self-sufficient.
- Customers are served by 22 field offices, a centralized employer call center, the Collection Services Center, and a central operations unit.
- CSRU sent 163,460 income-withholding notices to employers in SFY15. Seventyeight percent of collections come from employer withholdings.
- Trend: There has been an increase in withholdings from employers and the benefits collected from unemployment benefits appears to have leveled off to pre-recession amounts.
- In SFY15, the Collection Services Center (CSC) processed 2,862,322 child support payments, totaling \$323.6 million.
- In SFY15, the CSRU filed 8,086 affidavits establishing paternity, 5,674 orders establishing paternity and support, and 4,791 modifications of support orders.

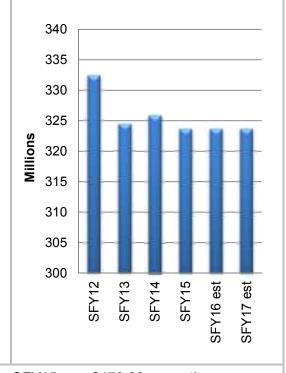








Total Child Support Collections



- ✓ The average child support collected during SFY15 was \$172.83 a month.
- ✓ Child support helps address part of the estimated \$951 per month it costs to raise a
 child.
- ✓ In SFY16, 65 percent of the Child Support Recovery Unit operating budget is for staffing costs and 35 percent is for the support costs.

Goals & Strategies

Goal: Secure financial and emotional support for children from both parents.

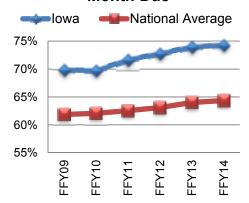
Strategies:

- Collect child support in the month it is due.
 Timely support is essential to family self-sufficiency.
- Make it easy for employers to deduct child support from wages.

Results:

 In SFY15, CSRU collected 74 percent of current support in the month due. lowa routinely exceeds the national average.

Support Collected in the Month Due



 CSRU collected \$251.8 million from employers in SFY15. lowa was the first state to operate one-stop service center for employers.

Legal Basis

Federal:

• 42 U.S.C. §602(a)(2) Additionally, in accordance with TANF Maintenance of Effort (MOE) requirements at 42 U.S.C. §609(a)(8) and §652(g)

State:

- Iowa Code, Chapters 252B, 252C, 252D, 252E, 252F, 252H, 252I, 252J, 252K
- Iowa Administrative Code, 441 IAC 95, 96, 97, 98 and 99